

MANAGED HOSTING
EMAIL & SMS



FORFRONT.NET™

WE MAKE IT **SIMPLE**



SIDE BY SIDE, TWO SOLUTIONS
MAY LOOK IDENTICAL BUT
SCRATCH THE SURFACE
AND YOU'LL DISCOVER THAT
**CUTTING CORNERS CAN COST
YOU IN THE LONG RUN.**

Forfront.net believes that attention to detail is key. Proof of a business Internet Service Solution is in the detail. Meeting your "Total Cost of Ownership" goals and deploying the best solutions from Forfront.net requires an Internet partner like MCI/WorldCom, a company capable of putting its leadership at your service.

THE CRITERIA FOR WEBSITES, POST-DEVELOPMENT

- ▶ Performance
- ▶ The browsing experience
- ▶ Site security
- ▶ Performance information (statistics)
- ▶ Web life-cycle management
- ▶ Risk avoidance

Forfront identifies that it is the combination of powerful servers, security, backup services and network infrastructure that are essential to provide the best solutions for today's digital economy.

To support the above combination Forfront.net has chosen to locate its web farm on the UK's Internet Backbone via MCI/WorldCom in London Docklands. This ensures the highest level of service for Forfront's clients

THE MANAGED HOSTING SERVICE

Forfront.net's experience in managed hosting services reduces risk by offering its clients:

- ▶ **Facility Security**
Round-the-clock security protects the Hosting Facility at TeleCity, London Docklands 24x7x365.
- ▶ **Web Farm Security**
Forfront provides a high level of hardware and software security configuration including powerful firewall policies and back-up procedures. Forfront clients also have an option for VPN support.
- ▶ **SSL**
Forfront offers Secure Server for sensitive information and online shopping.
- ▶ **Mail Security**
Clients that use Forfront's mail facilities enjoy extra protection against viruses as well as anti-spam filtering.
- ▶ **SMS**
Text messages and emails to mobile phones can also be integrated to webforms, websites and intranets.
- ▶ **Scalability**
Forfront's hosting facilities allow a company to scale their bandwidth in a matter of hours ensuring the continued success of the application through the availability of bandwidth.
- ▶ **High Availability**
With dual redundant back-up generators, redundant power feeds and redundant internet connectivity, the MCI/Worldcom facility on the UK's Internet Backbone at London's Docklands guarantees a high level of availability as needed.
- ▶ **Technology**
MCI/WorldCom's multi-megabit backbone spans both the Atlantic and the Pacific, which includes direct fibre optic connections between Europe, North America and Asia. The UK Infrastructure is industry-leading in every aspect of its specification and performance. The UK backbone runs at 155Mbps with Transatlantic and European speeds exceeding 5Gbps.
- ▶ **Web Life-cycle Management**
Forfront.net recognised that to ensure its clients' best web life cycle it requires the ability to expand not only its software solutions but to be able to grow their sites' hosting needs.

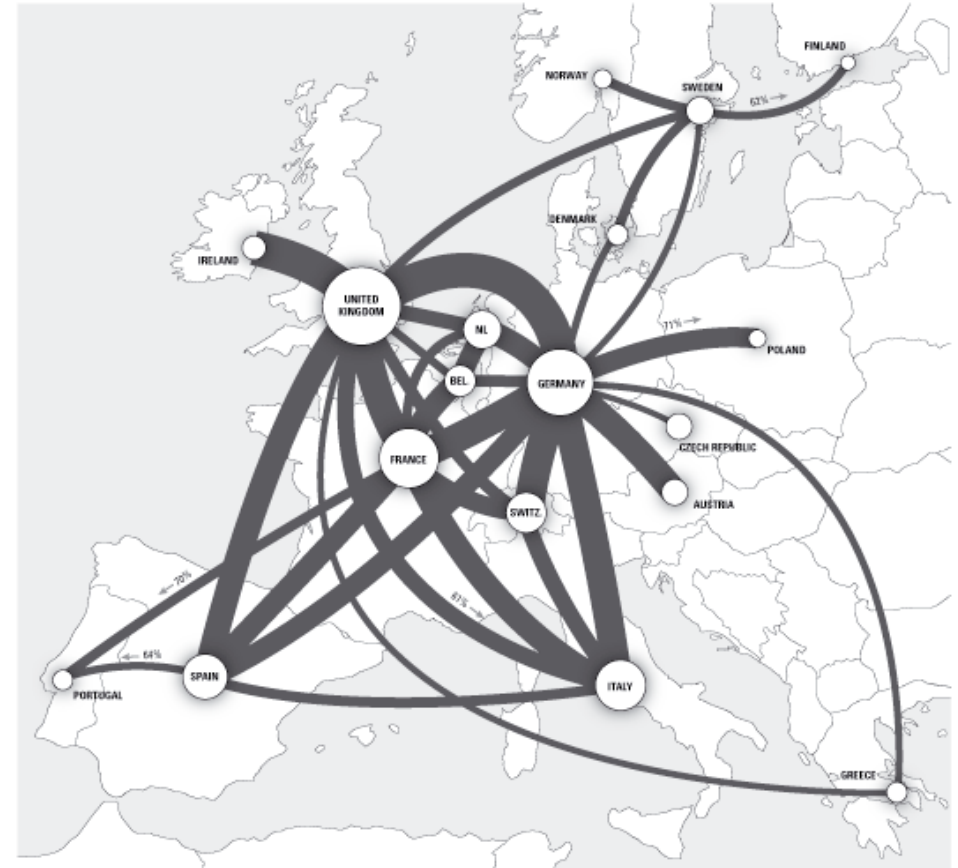


HOSTING LOCATION

The world's leading Internet Service Provider. With the acquisition of MCI in January 2006, Verizon Business is a global communications and IT powerhouse with transformational IP-based products and services. With 321 offices across six continents, including operations in 75 countries, Verizon is best placed to meet the connectivity needs of all types of business.



- ▶ More than 446,000 route miles
- ▶ Global IP footprint serving 2,700+ cities in 150 countries
- ▶ Advanced MPLS network in 121 countries
- ▶ Enterprise mobility offers more than 37,700 wired and wireless access points
- ▶ More than 200 data centers supported in 22 countries
- ▶ Permanently open, high-bandwidth, dedicated Internet connectivity
- ▶ Delivered using Verizon's resilient, world-class Internet backbone
- ▶ 24x7 monitoring, fault resolution and technical support
- ▶ 100% service level commitment



Key

All figures are given in millions of minutes of telecommunications traffic for the public telephone network.

The map shows all intra-European routes with a combined 2004 volume of more than 300 million minutes.

Traffic Flows



Each band is proportional to the total annual traffic in the public telephone network in both directions between each pair of countries.

Total Outgoing Traffic



The area of each circle is proportional to the volume of the total annual outgoing traffic from each country.

Balance of Traffic

On routes where traffic in one direction accounts for more than 60 percent of the total, an arrow shows the direction most of the traffic flows.

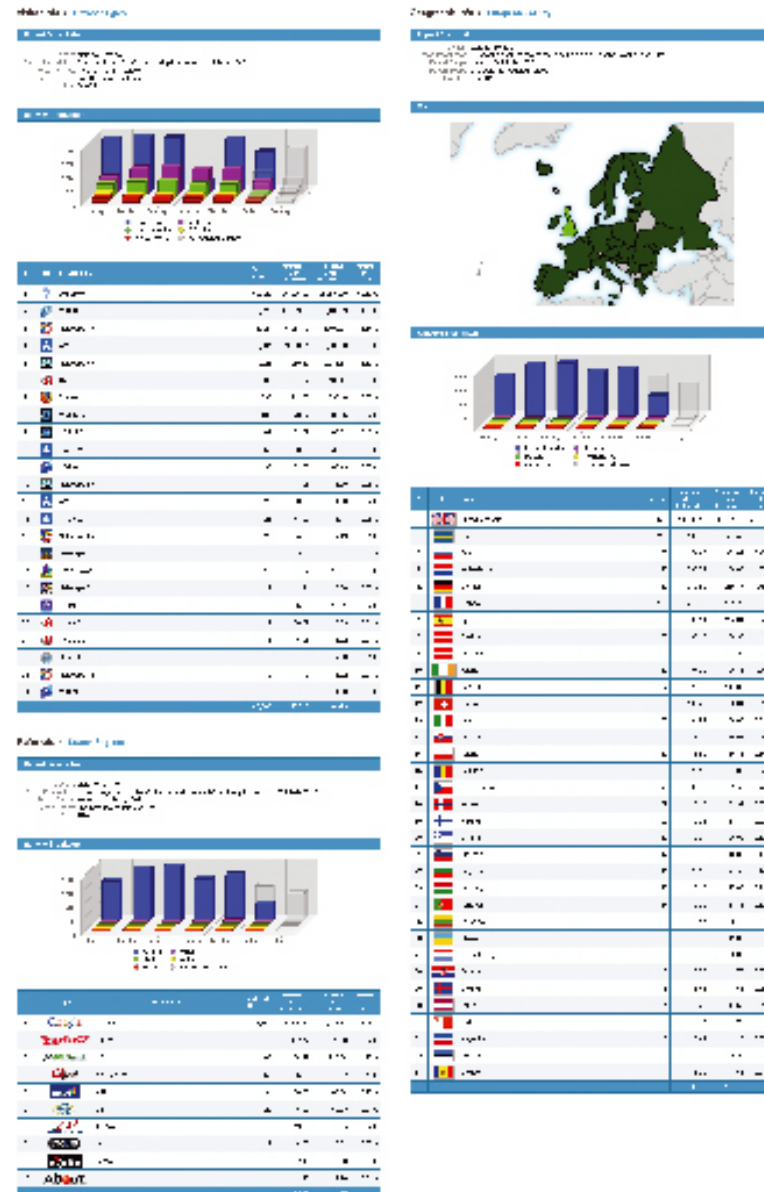
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PERFORMANCE INFORMATION (STATISTICS)

To monitor the performance of your site you are provided with a live, on-line server. You can see who is logged on to the site in real time and check how the search engines refer visits to your site.

- ▶ Performance
- ▶ The browsing experience
- ▶ Site security
- ▶ Performance information (statistics)
- ▶ Web life-cycle management
- ▶ Risk avoidance



Right:
Examples of email statistics reports showing browser types, search engine referrals and European countries

HOSTING PACKAGES



Bronze

Basic Managed Hosting - Shared Server
£250 p.a. including:

- ▶ 25Mb disk space
- ▶ 1Gb bandwidth/month
- ▶ Online live statistics
- ▶ 24/7 monitoring



Silver

Enhanced Managed Hosting - Shared Server
£500 p.a. including:

- ▶ 50Mb disk space
- ▶ 2Gb bandwidth/month
- ▶ Online live statistics with email reporting
- ▶ 24/7 monitoring



Gold

Enhanced Managed Hosting - Dedicated server
Price on application:

- ▶ Min 18Gb disk space
- ▶ 1 x Pentium III™ 1GHz
- ▶ 10GB bandwidth/month
- ▶ Online live statistics with email reporting
- ▶ Application support
- ▶ 24/7 monitoring
- ▶ Optional: Indiv. Firewall rules, VPN



Secure Server

Secure server for online shopping or secure information traffic (through forms etc.) using SSL.
£250

Excess Charges

- ▶ Disk space 1Mb - 50p/month
- ▶ Bandwidth 328,500Kb/month - £15/month



Forfront servers at Telecity House, London Docklands

EMAIL SERVICES

Standard email account

Including 5 mailboxes (each mailbox can have 5 aliases) - £100 per year
 Further mailboxes in batches of 5 - £25 per batch per year
 Each mailbox is set for 5Mb storage limit
 Extra storage will be charged at £1 per Mb per year

Integrated Anti Virus Protection*

Per 5 mailboxes - £5 per year

Webmail**

£10 per mailbox per year

Example

Annual charge for an account with 17 mailboxes, 5 webmail users and 2 users with 15 Mb space:

▶ First 5 mailboxes	£100
▶ Extra 12 mailboxes (3 x 5 mailboxes at £25 each)	£75
▶ Anti Virus fee (4 x £5)	£20
▶ 5 webmail users	£50
▶ 2 users with 15Mb (2 x 10Mb at £1 each)	£20
Total of	£265

* Every mail which reaches the server is checked for viruses before it reaches the client mailbox. The virus list is automatically updated.

** Webmail is a web based email service similar to Hotmail which can be accessed while on the move from hotel, internet cafés etc. The main benefit is being able to access your own email account (me@mydomain.com). It also benefits from the same anti virus facilities as your main pop account.

All prices exclude VAT

MESSAGING TO MOBILE PHONES - SMS

Sending text messages to mobile phones is based on a credit system:

Number of SMS credits purchased	Price (exc. VAT)
1,000 - 50,000	10p per credit
50,000 +	9p per credit

Minimum number of credits - 1,000 (£100)

SMS can be sent to all UK operators and many world operators (see Global SMS)

Options

- ▶ Standard web form - list of predefined users/mobiles, from box and a message box - £200
- ▶ Customised web form - as above including password protection and an activity log - £400
- ▶ Integrated web form - part of intranet or internet - POA

Global SMS

Please contact us to check availability to a specific country or network within a country (email info@forfront.net with the country name, code and mobile number or name of the operator). Some countries or operators within a country may apply an interconnection charge, which will increase the number of credits required per message. We would normally block these networks but they can be activated by special request.

Delivery and cost changes

Forfront.net will do its best to ensure successful delivery of all messages. This depends upon additional parties such as ISPs, telcos and network operators; therefore neither forfront nor any other supplier can guarantee delivery. The networks covered may change from time to time and it is the responsibility of the client to verify that the networks they send to are covered. The individual message credit cost currently allows the client to send one SMS message per credit. In the event that a network introduces reciprocal charges, forfront retains the right to use additional credits to cover the increase in the additional cost per message for that network.



OUR CONTACT DETAILS

Net Formation Ltd. t/a **Forfront.net**
Renaissance House
32 Upper High Street
Epsom
Surrey
KT17 4QJ

Tel: 020 3320 8750
Fax: 0845 508 1856

web: www.forfront.net
email: sales@forfront.net

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